



PayerExpress

Browsers (Supported) - September 2021

Updated 9/3/2021

Important Browser Support Update

Please review the below link which outlines the plan by Microsoft to discontinue technical and security support for Internet Explorer web browser.

<https://techcommunity.microsoft.com/t5/microsoft-365-blog/microsoft-365-apps-say-farewell-to-internet-explorer-11-and/ba-p/1591666>

As a result, PayerExpress will discontinue support for all versions of the Internet Explorer browser **effective March 31st, 2021**. We recommend that you upgrade to supported browsers and versions at your earliest convenience to ensure continuity of system performance and security.

Supported Systems

- The user's system will have the OS and browser installed in a standard manner for end-users
- PayerExpress supports: Windows 7, Windows 8, Windows 10 on a PC
- For the aforementioned Windows OS on PCs, Transactis supports:
 - Current version of Firefox® (FF) plus previous 1 version
 - Current version of Chrome® plus previous 1 version
 - Current version of Microsoft Edge® browser on Windows 10

- PayerExpress supports OS X® 10.9+ on a Mac
- For the aforementioned OS on Mac:
 - PayerExpress supports Current version of Safari®

- PayerExpress does NOT support Safari on PC
- IOS 8 and 9 support on iPad v2+ and iPhone v4+ and a stock Safari browser for those devices and OS
 - Android v4.4+ and a stock browser for the OS and device

- PayerExpress retired the use of TLS 1.0 & 1.1 on August 5, 2017 in Demo and on October 7, 2017 in Production. Transactis now only supports access using **TLS 1.2 and TLS 1.3**. Any person using an older browser - or using custom settings - that does not support & use TLS 1.2 or 1.3 will no longer be able to access PayerExpress.

- The following are accepted for TLS:
 - For TLS 1.2:
 - TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384
 - TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384
 - TLS_ECDHE_RSA_WITH_CHACHA20_POLY1305_SHA256
 - TLS_ECDHE_RSA_WITH_AES_128_GCM_SHA256

 - For TLS 1.3:
 - TLS_CHACHA20_POLY1305_SHA256
 - TLS_AES_256_GCM_SHA384
 - TLS_AES_128_GCM_SHA256

Definitions and Limitation of Transactis Guarantee

- Users will be able to navigate the system and make payments even if minor cosmetic issues are encountered
- If a vendor releases a browser or OS that has significant issues (based on industry feedback) PayerExpress' software may experience the same issues. PNC will make reasonable efforts to mitigate the browser's issues but may have to wait for the browser's corrected release.