



Financial Assistance Policy – Plain Language Summary

Insight Chicago Hospital and Medical Center Chicago (“Hospital”) Financial Assistance Policy exists to provide eligible patients partially or fully discounted emergent or medically necessary hospital care. Patients seeking Financial Assistance must apply for the program, which is summarized below.

Eligible Services: Emergent and or Medically Necessary health care services provided by Hospital, including inpatient acute, outpatient and inpatient behavioral health care settings.

Eligible Patients: Patients receiving eligible services, who submit a Financial Assistance Application; including related and supporting documentation, and who are determined to be eligible for Financial Assistance by Hospital leadership. Eligible patients do not have health insurance coverage, or do not otherwise qualify for any governmental or private program that provides health insurance coverage.

How to Apply: Financial Assistance Applications may be obtained as follows:

- Obtain an application at Hospital Financial Counseling Office
- Request to have an application mailed to you by calling: 312-248-3499
- Request and application by mail at: Insight Chicago, 2525 S. Michigan Ave. F Hospital, Chicago, IL 60616; Attention: Financial Counseling
- Download an application from the website at <https://insightchicago.com/financial-assistance/>

Determination of Financial Assistance Eligibility: Generally, patients are eligible for financial assistance based on their income level. Patients with family income of less than 200% of the federal poverty level may be eligible for free emergency and medically necessary care. Patients with family income is between 200% and 400% of the federal poverty level may be eligible for a sliding scale discount ranging from 50% to 75% for emergency and other medically necessary care. Eligible patients will not be charged more for emergency or other medically necessary care than the amount generally billed for individuals who have insurance coverage.